

## GENERAL TERMS AND CONDITIONS

1. Unless otherwise expressly agreed and accepted by both parties, these general and special terms and conditions alone apply to this invoice.
2. No consultancy services will be provided unless our quote has been returned to us, dated and signed, and a down payment of 30% has been transferred to us.
3. Unless otherwise stipulated in writing, our invoices are payable in cash.
4. Any complaint concerning the services provided must reach us by recorded delivery within eight days of receipt of the invoice, upon penalty of invalidity.
5. Any invoice not paid eight days after its due date will bear interest on arrears, ipso jure and without prior formal notice, of 3% per month or part of a month, with a minimum of € 100.
6. Non-payment of an invoice on the due date renders all sums due payable immediately, irrespective of the payment facilities previously granted.

These general terms and conditions are governed by Belgian law and any disputes will fall within the sole jurisdiction of the courts of Nivelles. However, the seller may waive this clause on the assignment of jurisdiction and, if preferred, bring the case before the competent court under common law.